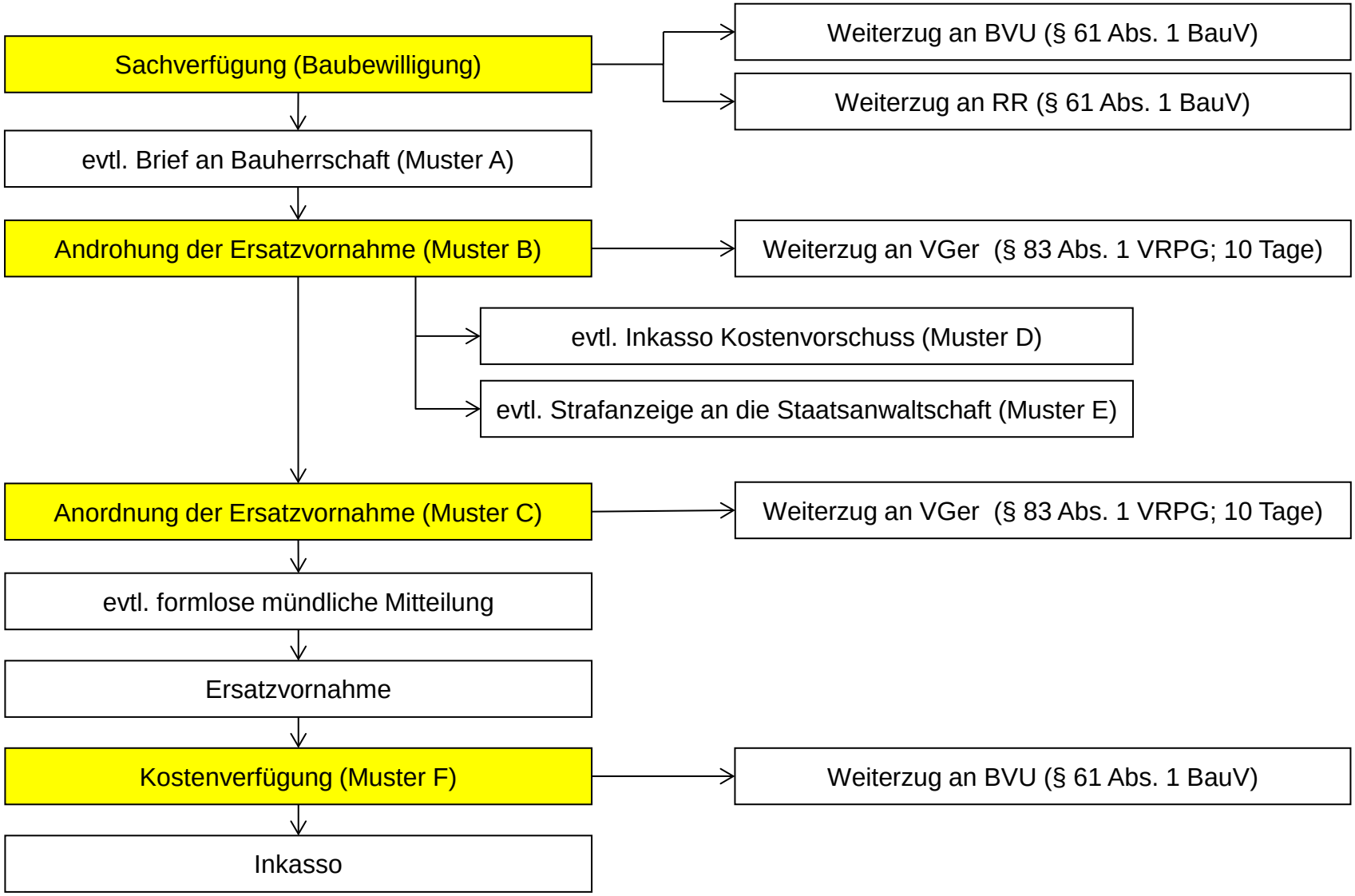Ablauf-Schema